## SELF-HELP CENTER AND FAMILY LAW FACILITATOR

## IF YOU NEED HELP AND AND ARE NOT REPRESENTED BY AN ATTORNEY WE MAY BE ABLE TO ASSIST YOU

## **Telephone number is 530-245-6900**

## Email address is famlawfac@shasta.courts.ca.gov

We can assist you by email and phone with responding to questions and providing you with information regarding processes and the appropriate forms. The necessary court forms can be found, downloaded and completed on line. From our website at www.shasta.courts.ca.gov, go to the "Forms & Filing" tab and and then choose "Judicial Council Forms." A drop down menu will appear which will allow you to pick the appropriate subject matter. Once you have chosen the subject click on "See Forms." You can complete these forms on line and save and/or print them. Under "Forms & Filing" you will also find the option of Local Forms which contains additional forms specific to Shasta County.

We can review forms submitted to us for completeness. You can email us forms to review, or alternatively, documents (originals with copies and a self-addressed, stamped return envelope) can be mailed to us at 1500 Court Street, Room 115, Redding, CA 96001, or delivered to the drop box labeled Self Help Center provided in the public lobby.

If you require assistance with completing your case, we can work with you and prepare the appropriate paperwork which we can email or mail to you for your signature.

The Judicial Council site also provides substantial Self-Help information regarding numerous issues and is an excellent resource. That site can be directly accessed at www.courts.ca.gov.

We are not currently providing any in-person assistance and are now providing services by email. If you email or call us, please provide your full name, case number if you have one, and the reason for your email. We will respond to you as soon as we are able.

While we can give you general information regarding forms and processes, we cannot provide you with you legal advice. If you require legal advice you will need to speak with a private attorney. The Family Law Facilitator is NOT your attorney, does not represent you, and is not responsible for the outcome of your case.